

LebFLS_PhysicianSurvey_English

Note to the interviewer: Questions on this screen will be answered by the interviewer without asking the respondent. Answer these questions in line with the guidelines quickly at the start of your interview with the respondent. When you are finished answering these questions, go to the next screen.

Health center (4-digit)

Is this health center part of a larger organization/network?Centers that are run by the MOPH or by a municipality are not considered to be part of a network but if the center is run by a municipality AND a network then it is considered to be part of that network.

- Yes
- No

Interviewer ID

Provider ID (3-digit)

Gender of the respondent (Physician / doctor)

- Male
- Female

Did this person take the Chief Medical Officer Survey?

- Yes
- No

Was the informed consent received for this interviewee?

- Yes
- No

Now turn the tablet computer to the interviewee. Tell to the doctor: "I can wait in the room while you answer the question, in case you want to ask something."

Many thanks for accepting to participate in our study. Please click the "Next" button whenever you are ready.

Display This Question:

If Did this person take the Chief Medical Officer Survey? Yes Is Not Selected

What is your year of birth?

- 1930
- 1931
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- 1996
- 1997
- 1998
- 1999
- 2000

Display This Question:

If Did this person take the Chief Medical Officer Survey? Yes Is Not Selected

Where did you receive your medical degree?

University

Country

Display This Question:

If Did this person take the Chief Medical Officer Survey? Yes Is Not Selected

When (which year) did you receive your medical degree?

Display This Question:

If Did this person take the Chief Medical Officer Survey? Yes Is Not Selected

Did you do any post-graduate training or fellowship?

- Yes
- No

Display This Question:

If Did you do any post-graduate training or fellowship? Yes Is Selected

And Did this person take the Chief Medical Officer Survey? Yes Is Not Selected

Please specify your post-graduate training or fellowship (Type, specialty, institution).

Display This Question:

If Did this person take the Chief Medical Officer Survey? Yes Is Not Selected

How long have you been practicing medicine? (Round up to the nearest year.)

Years

Display This Question:

If Did this person take the Chief Medical Officer Survey? Yes Is Not Selected

How long have you worked at this center? (Round up to the nearest year.)

Years

Display This Question:

If Did this person take the Chief Medical Officer Survey? Yes Is Not Selected

Are you originally from the village or neighborhood where this healthcare center is located?

- Yes
- No

Display This Question:

If Did this person take the Chief Medical Officer Survey? Yes Is Not Selected

Do you live in the village or neighborhood where this healthcare center is located?

- Yes
- No

Display This Question:

If Did this person take the Chief Medical Officer Survey? Yes Is Not Selected

How are you compensated for your work in this clinic?

- Monthly salary
- Fee per day
- Fee per patient
- Other (please specify) _____

In a typical week (in the last week), how many hours do you work at this center?

How many patients do you see per week on average in the following age groups?

Pediatrics (0-17)

18-64

Geriatrics (65+)

How frequently does this center have staff meetings?

- Never
- Every 6 months
- Every 2-3 months
- Monthly
- Biweekly
- Weekly
- Daily

Which statement best describes decision-making at this center in which you are currently working?

- The CMO makes the decisions
- The CMO leads decision-making with staff input
- The staff and CMO make decisions together

Do you agree with the following statements?

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
Center staff openly discuss what is and is not working at the center.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff members are afraid to convey their grievances to the management.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In the past year, have you received feedback about your work as a doctor in this center from the following people or institutions?

	Yes	No
Chief medical officer of this center	<input type="radio"/>	<input type="radio"/>
Other doctors and nurses of this center	<input type="radio"/>	<input type="radio"/>
If (DO NOT ASK THE DOCTOR -- RESPOND YOURSELF) Does the doctor work in a healthcare center which ope... Yes Is Selected	<input type="radio"/>	<input type="radio"/>
Somebody from the larger network this center is part of	<input type="radio"/>	<input type="radio"/>
A representative from the Ministry of Public Health	<input type="radio"/>	<input type="radio"/>

Which of the following would occur in this center if a doctor continues to perform poorly? (Check all that apply)

- Fellow staff members ignore the issue
- Fellow staff members discuss the problem with the doctor
- Fellow staff members report it to the CMO
- Fellow staff members discuss the problem amongst themselves without talking to the doctor or to the CMO

Are financial bonuses offered to staff members in this clinic?

- Yes
- No

Display This Question:

If Are financial bonuses offered to staff members in this clinic? Yes Is Selected

Have you ever received a financial bonus for your job performance in this center?

- Yes
- No

Display This Question:

If Are financial bonuses offered to staff members in this clinic? Yes Is Selected

Do you believe that financial bonuses are given out fairly in this center?

- Yes
- No

Are non-material rewards and recognition offered to staff members in this clinic?

- Yes
- No

Display This Question:

If Are non-material rewards and recognition offered to staff members in this clinic? Yes Is Selected

Have you ever received a non-material reward or recognition for your job performance in this center?

- Yes
- No

Display This Question:

If Are non-material rewards and recognition offered to staff members in this clinic? Yes Is Selected

Do you believe that non-material rewards or recognition are given out fairly in this center?

- Yes
- No

In the past year, have you received requests for special treatment or care, for themselves or others, from:

	Yes	No
The management	<input type="radio"/>	<input type="radio"/>
Political party leaders or other party members	<input type="radio"/>	<input type="radio"/>
Religious authorities	<input type="radio"/>	<input type="radio"/>
Neighbors, friends or family	<input type="radio"/>	<input type="radio"/>
Others from your religious community	<input type="radio"/>	<input type="radio"/>
Others from your hometown or village	<input type="radio"/>	<input type="radio"/>

Which religious denomination do you belong to?

- Sunni Islam
- Shia Islam
- Maronite Catholic
- Melkite Catholic
- Druze
- Armenian Orthodox
- Armenian Catholic
- Greek Orthodox
- Protestants
- Other _____
- I do not belong to any religious denomination.

Which party would you vote for if there was an election tomorrow? (Even if you do not wholeheartedly support a political party, please select the one that you currently feel the closest to.)

- Popular Bloc
- Popular Nasserite Organization
- Free Patriotic Movement
- Islamic Group
- Progressive Socialist Party
- Lebanese Democratic Party
- Syrian Social Nationalist Party
- Lebanese Communist Party
- Lebanese Forces
- Kataeb
- Lebanese Tawheed Movement
- Al 'Azm Movement
- El Marada Movement
- Future Movement
- Islamic Action Front
- Movement of Independent Nasserites - al-Murabitoun
- Lebanese Arab Struggle Movement
- Democratic Left Movement
- Amal Movement
- Union Party
- Ba'ath Party
- Arab Liberation Party
- Solidarity Party
- Armenian Democratic Liberal Party - Ramgavar
- National Youth Party
- Tashnaq Party
- National Bloc Party
- Hezbollah
- Party of Hanchak

Did you vote in 2009 elections?

- Yes
- No

Which party did you vote for in 2009 national elections?

- Popular Bloc
- Popular Nasserite Organization
- Free Patriotic Movement
- Islamic Group
- Progressive Socialist Party
- Lebanese Democratic Party
- Syrian Social Nationalist Party
- Lebanese Communist Party
- Lebanese Forces
- Kataeb
- Lebanese Tawheed Movement
- Al 'Azm Movement
- El Marada Movement
- Future Movement
- Islamic Action Front
- Movement of Independent Nasserites - al-Murabitoun
- Lebanese Arab Struggle Movement
- Democratic Left Movement
- Amal Movement
- Union Party
- Ba'ath Party
- Arab Liberation Party
- Solidarity Party
- Armenian Democratic Liberal Party - Ramgavar
- National Youth Party
- Tashnaq Party
- National Bloc Party
- Hezbollah
- Party of Hanchak

Before working at this center, did you work or volunteer as a doctor for any other parent organization and network that runs health centers?

- Yes
- No

Display This Question:

If Before working at this center, did you work or volunteer as a doctor for any other parent organization and network that runs health centers? Yes Is Selected

If yes, which organization or network?

Most recent before working at the current center

Display This Question:

If Before working at this center, did you work or volunteer as a doctor for any other parent organization and network that runs health centers? Yes Is Selected

For how long did you work or volunteer for \${q://QID21/ChoiceTextEntryValue/1}? (Round up to the nearest year.)

Years

Display This Question:

If Is this health center part of a larger organization/network?Centers that are run by the MOPH or by a municipality are not considered to be part of a network but if the center is run by a municipali... Yes Is Selected

Before working at this center, have you worked or volunteered as a doctor for the network that runs this center?

- Yes
- No

Display This Question:

If Before working at this center, have you worked or volunteered as a doctor for the network that runs this center? Yes Is Selected

For how long did you work or volunteer for this network?(Round up to the nearest year.)
Years

Display This Question:

If Is this health center part of a larger organization/network?Centers that are run by the MOPH or by a municipality are not considered to be part of a network but if the center is run by a municipali... Yes Is Selected

What were the reasons you chose to work at this center? (Check all that apply)

- Geographic proximity of the center to your residence or workplace
- Center's reputation of offering high quality healthcare
- Network's reputation of offering high quality healthcare
- Advanced infrastructure and equipment at the center
- Larger mission of the network for the Lebanese society
- Connections to people who work at this network
- Connections to people who work at this center
- Desire to contribute to the network that runs this center
- Opportunity to help people in need
- Financial compensation and/or benefits
- Opportunity to build a patient base for future career
- Professional development opportunities provided by this center or network
- Opportunity to work autonomously without much interference from the management
- Other _____

Display This Question:

If Is this health center part of a larger organization/network?Centers that are run by the MOPH or by a municipality are not considered to be part of a network but if the center is run by a municipali... Yes Is Selected

How did you learn about the opportunity to work for this network? (Please select all that apply.)

- Public advertisements in print newspapers, journals or other publications
- Online announcements
- Direct recruitment from medical school
- Personal connections to staff at network or center
- Referral by a political party or politician
- Referral by a religious institution or authority
- Word of mouth
- Other (please specify) _____

Display This Question:

If Is this health center part of a larger organization/network?Centers that are run by the MOPH or by a municipality are not considered to be part of a network but if the center is run by a municipali... Yes Is Selected

Could you please tell me about the mission of the organization that runs this center?

Display This Question:

If Is this health center part of a larger organization/network?Centers that are run by the MOPH or by a municipality are not considered to be part of a network but if the center is run by a municipali... Yes Is Selected

How important was this mission in affecting your decision to work here?

- Not at all
- A little
- Quite a bit
- A lot

Display This Question:

If Is this health center part of a larger organization/network?Centers that are run by the MOPH or by a municipality are not considered to be part of a network but if the center is run by a municipali... Yes Is Selected

Before you joined, did any of your friends or family ever work or volunteer for the organization or network that runs this health center?

- Yes
- No

Display This Question:

If Is this health center part of a larger organization/network?Centers that are run by the MOPH or by a municipality are not considered to be part of a network but if the center is run by a municipali... No Is Selected

What were the reasons you chose to work at this center? (Please select all that apply)

- Geographic proximity of the center to your residence or the workplace
- Center's reputation of offering high quality healthcare
- Advanced infrastructure and equipment at the center
- Larger mission of the center for the Lebanese society
- Connections to the people who work at this center
- Opportunity to help people in need
- Financial compensation and/or benefits
- Opportunity to build a patient base for future career
- Professional development opportunities provided by this center
- Opportunity to work autonomously without much interference from the management
- Other _____

Display This Question:

If Is this health center part of a larger organization/network?Centers that are run by the MOPH or by a municipality are not considered to be part of a network but if the center is run by a municipali... No Is Selected

How did you learn about working opportunities for this center? (Please select all that apply)

- Public advertisements in print newspapers, journals, or other publications
- Online announcements
- Direct recruitment from medical school
- Personal connections to staff at the center
- Referral by a political party or politician
- Referral by a religious institution or authority
- Word of mouth
- Other (specify) _____

Display This Question:

If Is this health center part of a larger organization/network?Centers that are run by the MOPH or by a municipality are not considered to be part of a network but if the center is run by a municipali... No Is Selected

Can you tell what the mission of this center is?

Display This Question:

If Is this health center part of a larger organization/network?Centers that are run by the MOPH or by a municipality are not considered to be part of a network but if the center is run by a municipali... No Is Selected

How important was this mission important for your decision to work here?

- Not at all
- A little
- Quite a bit
- A lot
- Not at all important

Display This Question:

If Is this health center part of a larger organization/network?Centers that are run by the MOPH or by a municipality are not considered to be part of a network but if the center is run by a municipali... No Is Selected

Before you joined, did any of your friends or family ever work or volunteer for this health center?

- Yes
- No

When you are not working at this health center, where do you work? (Check all that apply.)

- In your private practice
- In a group private practice with other doctors
- In other non-profit centers
- Other (please specify)
- I only work at this center

You will now be shown a series of pairs of hypothetical health centers in which you might prefer to work. From each pair, you will be asked to choose one of the centers and answer some questions about the centers based on the short list of attributes. In total, you will be shown four rounds of pairs.

Round 1 - Please review the characteristics of the healthcare centers carefully.

(Please refer to the Pre-Analysis Plan on how the profiles will be selected and shown to the respondents)

If you had to make a choice without knowing more, which of the job offers would you take?

- Center A
- Center B

Please rate each center on a 5-point scale where 5 is very good and 1 is very bad.

	Very good	Good	Neither good nor bad	Bad	Very bad
Center A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Center B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In which of the centers, you would be...

	Center A	Center B
...more motivated?	<input type="radio"/>	<input type="radio"/>
...better poised for long-term career development?	<input type="radio"/>	<input type="radio"/>

Round 2 - Please review the characteristics of the healthcare centers carefully.

(Please refer to the Pre-Analysis Plan on how the profiles will be selected and shown to the respondents)

If you had to make a choice without knowing more, which of the job offers would you take?

- Center A
- Center B

Please rate each center on a 5-point scale where 5 is very good and 1 is very bad.

	Very good	Good	Neither good nor bad	Bad	Very bad
Center A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Center B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In which of the center, you would be...

	Center A	Center B
...more motivated?	<input type="radio"/>	<input type="radio"/>
...better poised for long-term career development?	<input type="radio"/>	<input type="radio"/>

Round 3 - Please review the characteristics of the healthcare centers carefully.

(Please refer to the Pre-Analysis Plan on how the profiles will be selected and shown to the respondents)

If you had to make a choice without knowing more, which of the job offers would you take?

- Center A
- Center B

Please rate each center on a 5-point scale where 5 is very good and 1 is very bad.

	Very good	Good	Neither good nor bad	Bad	Very bad
Center A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Center B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In which of the center, you would be...

	Center A	Center B
...more motivated?	<input type="radio"/>	<input type="radio"/>
...better poised for long-term career development?	<input type="radio"/>	<input type="radio"/>

Round 4 - Please review the characteristics of the healthcare centers carefully.

(Please refer to the Pre-Analysis Plan on how the profiles will be selected and shown to the respondents)

If you had to make a choice without knowing more, which of the job offers would you take?

- Center A
- Center B

Please rate each center on a 5-point scale where 5 is very good and 1 is very bad.

	Very good	Good	Neither good nor bad	Bad	Very bad
Center A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Center B	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In which of the center, you would be...

	Center A	Center B
...more motivated?	<input type="radio"/>	<input type="radio"/>
...better poised for long-term career development?	<input type="radio"/>	<input type="radio"/>

During the last year, did you participate in any of the following kinds of professional development activities?

	Yes	No
Workshops, medical conferences and seminars, a qualification program	<input type="radio"/>	<input type="radio"/>
Observation visits to other healthcare centers	<input type="radio"/>	<input type="radio"/>
Discussions with peers and colleagues on how to improve	<input type="radio"/>	<input type="radio"/>
Individual or collaborative research on a topic of interest to you	<input type="radio"/>	<input type="radio"/>
Reading professional literature	<input type="radio"/>	<input type="radio"/>

Sometimes patients ask doctors for favors, such as free or reduced fee medications, examinations, or other services. Do your patients ask you for such favors?

- Yes, very frequently
- Yes, somewhat frequently
- Yes, occasionally
- Yes, but rarely
- No, never or almost never

If yes, what are the most frequent type(s) of favors that they ask for?

How would you rate your satisfaction with your profession as a doctor?

- very satisfied
- somewhat satisfied
- neither satisfied, nor dissatisfied
- somewhat dissatisfied
- very dissatisfied

Display This Question:

If How would you rate your satisfaction with your profession as a doctor? very satisfied Is Selected

Or How would you rate your satisfaction with your profession as a doctor? somewhat satisfied Is Selected

Or How would you rate your satisfaction with your profession as a doctor? neither satisfied, nor dissatisfied Is Selected

Or How would you rate your satisfaction with your profession as a doctor? somewhat dissatisfied Is Selected

Or How would you rate your satisfaction with your profession as a doctor? very dissatisfied Is Selected

Could you please explain in 1-2 sentences why you are $\{q://QID55/ChoiceGroup/SelectedChoices\}$ with your profession as a doctor?

How would you rate your satisfaction with your job at this center?

- very satisfied
- somewhat satisfied
- neither satisfied, nor dissatisfied
- somewhat dissatisfied
- very dissatisfied

Display This Question:

If How would you rate your satisfaction with your job at this center? very satisfied Is Selected

Or How would you rate your satisfaction with your job at this center? somewhat satisfied Is Selected

Or How would you rate your satisfaction with your job at this center? neither satisfied, nor dissatisfied Is Selected

Or How would you rate your satisfaction with your job at this center? somewhat dissatisfied Is Selected

Or How would you rate your satisfaction with your job at this center? very dissatisfied Is Selected

Could you please explain in 1-2 sentences why you are $\{q://QID57/ChoiceGroup/SelectedChoices\}$ with your job at this center?

Please indicate how much you agree with this statement: I am proud to be a doctor.

- Strongly agree
- Somewhat agree
- Somewhat disagree
- Strongly disagree

In the past month, have you referred any patients you have seen in this center to private practice?

- Yes
- No

Display This Question:

If In the past month, have you referred any patients you have seen in this center to private practice? Yes Is Selected

Which of the following are reasons that you referred your patients to private practice? (Check all that apply)

- Center lacks the necessary equipment, medications and other supplies
- The case required specialized care
- Center practice does not permit enough time for treatment or diagnosis
- Other _____

Display This Question:

If In the past month, have you referred any patients you have seen in this center to private practice? Yes Is Selected

To where did you mostly refer your patients?

- Your colleagues
- Your own private practice
- Specialized health center whom I do not know personally
- Clinics or other health facilities outside of the country
- Other _____

Are you a leader, member, or sympathizer of a church, mosque, or a local religious organization?

- No
- Leader
- Member
- Sympathizer

Display This Question:

If Are you a leader, member, or sympathizer of a church, mosque, or a local religious organization? Leader Is Selected

Or Are you a leader, member, or sympathizer of a church, mosque, or a local religious organization? Member Is Selected

Or Are you a leader, member, or sympathizer of a church, mosque, or a local religious organization? Sympathizer Is Selected

With which church, mosque, or local religious organization?

Are you a member of a powerful local family?

- No
- Yes

Are you a leader or a member of a political party?

- No
- Leader
- Member

Are you a leader, member, or supporter of any other kind of civil society organization?

- No
- Leader
- Member
- Supporter

Display This Question:

If Are you a leader, member, or supporter of any other kind of civil society organization?

Leader Is Selected

Or Are you a leader, member, or supporter of any other kind of civil society organization?

Member Is Selected

Or Are you a leader, member, or supporter of any other kind of civil society organization?

Supporter Is Selected

Which civil society organization?

Do you...

	Always	Most of the time	Sometimes	Rarely	Never
Pray daily?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attend weekly congregations (such as Friday prayers or Sunday services)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Listen to or read the scripture of your denomination (such as the Quran or the Bible)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To what extent do you think religion should guide social and political life?

- Religion should not have any role in guiding social and political life.
- Religion should have a minor role in guiding social and political life.
- Religion should have a major life in guiding social and political life.
- Religion should fully guide social and political life.

In which qada (voting district) do you vote?

- Akkar
- Aley
- Baabda
- Baalbek
- Batroun
- Beirut 1
- Beirut 2
- Beirut 3
- Bint Jbeil
- Bsharreh
- Jbeil
- Jezzine
- Kisrawan
- Koura
- Marjayoun
- Metn
- Miniyeh-Dinniyeh
- Nabatieh
- Saida
- Shouf
- Tripoli
- Tyre
- West Bekaa
- Zahleh
- Zahrany
- Zgharta

Please indicate how much trust you have in political parties.

- A great deal of trust
- Quite a lot of trust
- Not very much trust
- No trust at all

To what extent do you think that there is corruption within the state agencies and institutions in your country?

- To a large extent
- To a medium extent
- To a small extent
- Not at all

For each of the following, please indicate whether you think this is a reason that a person would receive better treatment in this health center:

	Yes	Maybe	No
Sicker	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Older	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loyal member of a political party	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
An active member of a religious community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

This is the end of this survey. Thank you very much for your participation in our study. You can now return the tablet computer to the interviewer.

Was this interview fully (100%) completed?

- Yes
- No

Display This Question:

If Was this interview fully (100%) completed? No Is Selected

If no, at which question did the respondent interrupt and terminate the interview?

Additional comments